AK9I

Privacy Policy

1. Information We Collect

American K-9 Interdiction, LLC collects information that you voluntarily provide to us, including:

Personal Information

- Name
- Phone number
- Email address
- Organization or agency affiliation (if applicable)
- Details related to you inquiry, service request, or enrollment interest

Communication Data

- SMS/ text message interactions
- Email correspondence
- Inquiry or support requests

Technical Data

- IP address
- Browser/ device information
- Website usage data (via cookies or analytics tools)

We may also collect limited technical information such as IP address, browser type, and website usage data when you interact with our website.

2. How We Collect Information

We collect information through:

- Website forms (contact forms, enrollment inquiries, downloads)
- Opt-in to receive text messaging or email communications
- Contact us directly (phone, text, email correspondence)
- Interact with our website or marketing campaigns

AK9I

Privacy Policy

3. How We Use Information

We use your information to:

- Respond to inquiries and provide customer support
- Provide quotes, service details, and training program information
- Process enrollments, contracts, or service request
- Send informational messages (e.g., responses, updates, confirmations)
- Send marketing or promotional messages (only where permitted)
- Improve our services, operations, and customer experience
- Maintain internal records and ensure regulatory compliance

4. SMS/Text Messaging Program

By providing your phone number and opting in, you consent to receive SMS messages from AMERICAN K-9 INTERDICTION, LLC, which may include:

- Course information and enrollment updates
- Appointment reminders and scheduling
- Customer support responses
- Marketing and promotional messages

Key Messaging Terms:

- Message frequency varies
- Message and data rates may apply
- Consent is not a condition of purchase

Opt-Out Instructions:

You may opt out at any time by replying:

- **STOP** – to unsubscribe
- **HELP** – for assistance

AK9I

Privacy Policy

5. Sharing of Information

American K-9 Interdiction, LLC does not sell or rent your personal information

We may share information with you only as necessary with:

- Service Provides: Trusted third parties (e.g., CRM systems, email/ SMS platforms, payment processors that support business operations
- Operational Partners: When required to fulfill services (e.g., logistics, coordination, or program delivery)
- Legal Authorities: When required by law, regulation, or legal process

6. Customer Rights & Data Requests

You have the right to:

- Request access to the personal information we have collected about you
- Request correction or updates to you information
- Request deletion of you information, where applicable

To submit a request, please contact us using the information below. We will respond withing a reasonable timeframe in accordance with applicable laws.

7. Data Security

We implement reasonable administrative, technical, and physical safeguards to protect your personal information from unauthorized access, disclosure, or misuse including:

- Secure databases and controlled access
- Encryption and secure transmission methods
- Internal data access restrictions.

However, no system is 100% secure, and we cannot guarantee absolute security.

AK9I

Privacy Policy

8. Your Rights & Choices

You have the right to:

- Request access to your personal data
- Request corrections or updates
- Request deletion of your information (where applicable)
- Opt-out of marketing communications at any time

To make a request, contact us at:

Email:ak9icontact@ak9i.com

Phone: 757-304-9600

Website: https://www.ak9i.edu/contact

9. Cookies & Tracking Technologies

Our website may use cookies and analytics tools to:

- Improve user experience
- Track website performance
- Analyze visitor behavior

You can disable cookies through your browser settings.

10. Children's Privacy

Our services are not intended for individuals under 18. We do not knowingly collect personal data from minors.

11. Updates to This Policy

American K-9 Interdiction may update this privacy Policy and Messaging Terms & Conditions from time to time. Updates will be posted on this page with the revised effective date.